

# **PENISTONE AREA COUNCIL**

## **Performance Report**

**July – September 2016**



# INTRODUCTION

## Penistone Area Council Priorities



Table 1 below shows the providers that have been appointed to deliver services that address the priorities and deliver the outcomes and social value objectives for the Penistone Area Council.

	Service	Provider	Contract Value	Contract start date
<b>The Local Economy including tourism Environment</b>	Countryside Skills & Training	Growforest	£100,00 + £54,600	October 2014 + Sept 2015 Contract now ended
<b>Environment</b>	Clean and Tidy Team	Environmental Services, BMBC	£160,000 18months	1 <sup>st</sup> November 2015
<b>Health and Well Being</b>	DIAL Drop in Service	DIAL	£5570	2015/16
<b>Activities for Young People Health and Well Being Environment</b>	Working Together Fund	Penistone Scouts Penistone Round Table TPT Volunteers Penistone FM	£8050 £11,660 £6630 £15,627	TBC

# PART A - OVERVIEW OF PERFORMANCE

The Penistone Area Council commissions and funds contribute to the Councils overall priorities of thriving vibrant economy, stronger resilient communities and citizens achieving their potential. The achievement of the combined outcomes are listed in table's below:

## Thriving and Vibrant Economy

Outcome Indicators / target	Achieved to date
No. of FTE jobs created and recruited to	3.5
No. of apprentice and placement created and recruited to	1
No of clean & tidy activities which involve businesses	5
Local spend (average across all contracts)	80%

## Strong & resilient communities

Outcome Indicators Target	Achieved to date
No. of adult volunteers engaged	63
No. of young people engaged in volunteering	14
No. of activities which involve young people under the age of 18	30
No. of new volunteers	22
No. of community groups supported	37
No. of new community groups supported	3
Volunteer hours contributed (£ value)	£14,058
No. of volunteer opportunities created	36

## Citizens achieving their potential

No. people achieving a qualification	29
No. of residents receiving advice and support	887
No. of residents referred to health advice	
No. of young people making a positive contribution to the design/ maintenance of their local environment	20
No of people who feel they have the opportunity to influence the design and maintenance of their local environment	-
	39
	-

## PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE/ PROJECT

### Countryside Skills and training

<b>The Local Economy including tourism</b>		<b>RAG</b>
	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
<b>Environment</b>	Outcome indicator targets met	
	Social value targets met	
	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

This contract has now ended.

Final milestones and targets below:

Milestone/Target/Output	Target	Achieved	Comments
Learners Recruited	24	32	Not all stayed the full cohort.
Learners Achieving Stage 1 Qualification in Dry Stone Walling	24	19	
No of Learning Hours Delivered	230	182	
No of Learners Achieving 85% or higher attendance	24	19	
People perceiving traditional countryside skills as a viable enterprise	24	3	Only 3 expressed a wish,
People being happier and healthier by being connected to the natural environment.	24	24	Case studies used

# The Clean & Tidy team

<b>The Local Economy including tourism</b>		<b>RAG</b>
	Satisfactory quarterly monitoring report and contract management meeting.	
<b>Environment</b>	Milestones achieved	
	Activity intervention targets	
<b>Environment</b>	Outcome indicator targets met	
	Social value targets met	
	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

A monitoring report for July – September 2016 was submitted on time by the Clean and Tidy team for the contract meeting on the 22<sup>nd</sup> September 2016. In order to feed into the Area Council meeting deadline for papers it had previously been agreed that any figures for the last week not captured in this report would be reported in the next period and taken into consideration regarding overall performance for the quarter.

The meeting was attended by:

- Sarah Ford, Clean and Tidy Team, BMBC
- Elaine Down, Clean and Tidy Team, BMBC
- Councillor Robert Barnard, Chair of Penistone Area Council
- Lisa Lyon, Penistone Area Council Manager, BMBC
- Matt Bell, Head of Commercial and Support Services, BMBC
- Anthony Campbell, Group Manager Waste & Neighbourhood, Operations, Recycling, Neighbourhoods & Transport, BMBC

Milestones for the project have been met or are on target to being met. The team apprentice has attended his first residential training for dry stone walling which enabled him to use and share his skills at a subsequent volunteer event.

### **Activity intervention targets:**

Recycling target met

No. of reactive clean and tidy activities, target 51, achieved 104

No. of proactive clean and tidy activities, target 18, achieved 45

Clean and tidy activities involving volunteers, target 33, achieved 31

No. of activities involving young people, target 15 achieved 10

No. of activities involving businesses, target 9, achieved 5

No. of perception surveys completed, target 40, achieved 17

No. of hours contributed to clean and tidy volunteer activity, target \*3000, achieved 1293.5 \*(The 3000 figure is being reviewed)

Local spend target 80%, achieved 81%

No of apprenticeship opportunities create and filled target 1, achieved 1 (over lifetime of project)

No of new FTE jobs created and recruited to, target 2, achieved 2 (2 over lifetime of project)

The target figures above demonstrate that the Clean and Tidy team are exceeding the targets for reactive and proactive activities for quarter 2 and have exceeded the target over the total contract period (end of April 2017). The targets for recycling, apprenticeships and jobs created are also being met. Promotional work and encouragement of groups has resulted in the increase of one off work requests.

The amber rating for this quarter on activity interventions has remained as the targets underlined above (5 out of the 11 targets) are currently not being fully met although significant progress has been made against some in the last quarter.

### **Outcome indicators:**

Increased no. of Love Where you Live activities, target 24, achieved 7

No. of young people making a positive contribution, target 75, achieved 157

No. of people showing recognition of work, target 40, achieved 75

Pounds of cost savings through volunteering, target \*£38,000, actual £14,059.11

\*(The £38,000 figure is being reviewed)

Due to a significantly lower number of Love Where you Live events in the first part of the year numbers against the overall total to date is significantly low. However the quarter 2 target has been met. Any future events need to be promoted through the LWYL website and through social media.

Three schools have taken up projects on offer and a further 200+ young people have been involved in activities including making bird feeders, bug houses, litter picking and planting projects. This is reflected in the positive contribution figure above.

### **Social Value objectives:**

No of Parish Councils/ community groups taking initiative with regard to their local environment, target 19, achieved 19 \*

No of people involved in environmental improvement / maintenance who had not previously been involved in social action, target 75, achieved 104

No of people who feel they have the opportunity to influence the design and maintenance of their local environment, target 50, achieved 39

No of young people who feel they have the opportunity to contribute to the design and maintenance of their local environment, target 60, actual 20

The team continue to engage new volunteers through their volunteer programme including Employee Supported Volunteering, clean up days and Trans Pennine Trail volunteer days. The aim is to encourage people to continue volunteering once they have had a taster.

\*some targets reported were taken out as they did not meet the definition of social value objectives and were considered more one off reactive / proactive requests.

Overall satisfaction with delivery of contract remains amber due to the areas for improvement identified below and due to the clean and tidy team still working towards meeting the targets / interventions on 9 out of the 19 targets / interventions.

Day to day management and communication with the Penistone Area Team has been unsatisfactory over the last quarter. Operational meetings have not taken place regularly and there has been a lack of information regarding promoting events and activities and provision of content for social media which has been requested on numerous occasions. The clean and tidy team reported that for five weeks there was only one officer not two managing the contract.

### **Case studies:**

The case studies this quarter are from a Love Where You Live event at Ingbirchworth Sandbeds and Hartcliffe bridleway project

#### Love Where You Live event – Ingbirchworth Sand beds 4 August

The Chair of Ingbirchworth Parish Council met with John and Sarah to look at the project. After biodiversity checks and agreements on what could be removed and how the project was scheduled in for the summer holidays. Facebook messages in Penistone and Barnsley and local notices around the village promoted the event. 9 new volunteers took part including three generations of the same family. We received a delightful email and photograph from the family as shown below, and the stream is now clear enough for a few local residents/parish council to keep on top of in future.



We went to help clean out a stream to stop us getting bored in the school holidays, we went with our Grandma and Grandad, my Grandma had seen a notice about it when she was out walking.

We had to wear our hi vis jackets and our wellingtons.

The best bit was finding golf balls in the bottom of the stream.

We pulled out some weeds and we had to put them onto the side of the stream so that any creatures in the weeds could crawl back into the stream. When we had finished the water in the stream was cleaner. We enjoyed having our photographs taken, and we were given some 'love where you live' pens, badges and beanies.

On the way home in the car we all sang '*what have you done today to make you feel proud*'. We had learned that it was very important to wash our hands when you went home after going in the stream.

We had a lovely morning!

Dylan Harness age 6

Zara Harding age 5

## Case study 2. Hartcliffe Bridleway Project

Some of the Penistone Riders group and local livery stables approached the Clean and Tidy Team about having a volunteer event for local riders on Penistone bridleway routes. In their words '*to encourage them to get involved and make a difference rather than just moaning*'. Hartcliffe Hill was chosen as a popular although challenging route that many local riders used.

The C&T team involved local business and landowner of part of the bridleway JG Pears in supporting the event helping to transport new improved bridleway gates across the fields where there is no public access and supplementing the work they had already done on repairing the water eroded track that continued towards Thurlstone. The section the volunteers wanted to work on was contouring round the hillside in an area of Open Access Land and native moorland with heather and bilberries further restricting the width of the route to around 2 feet in places. Checking biodiversity requirements prior to the work we scheduled in the volunteer day they suggested.

The first attempt at a volunteer day to upgrade the gates and start on the vegetation was somewhat soggy, with high winds and torrential rain arriving within 5 minutes of the event starting. Although offered the choice to reschedule the 7 volunteers worked hard for a couple of hours before getting very cold and wet and finally decided they ought to go home. The Clean and Tidy Team continued to work with the rangers on replacing the gates as they had been removed and they were required for livestock purposes.



Working in all weathers as the rain pours down

Horse lay bys PIC

# Penistone Advice Drop In

<b>Health and Well Being</b>		<b>RAG</b>
	Satisfactory quarterly monitoring report	●
	Milestones achieved	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●



Penistone Drop-In, Period: 1<sup>st</sup> June- 31<sup>st</sup> August 2016

## Project Highlights

- 13 sessions have been held
- 44 residents have received face-to-face advice
- The average number of residents attending a session is 3
- The highest number of residents attending a session is 5
- The total **actual** amount of unclaimed benefit income generated through the sessions in the last quarter is £41,318
- The total **projected** amount of unclaimed benefits generated through the sessions in the last quarter is £54,990 (these are claims waiting for a decision)
- For every £1 invested from the Ward Devolved Budget the project has brought £38 into the area
- 89% of residents attending the sessions reported feeling less anxious as a result of speaking to our advisor
- 65% of residents attending the sessions reported feeling more able to deal with their own affairs
- 98% of residents reported feeling their health and wellbeing had improved 3 months after receiving support from our advisor
- 59% of residents attending the sessions did not have access to the internet
- 83% of residence with access to the internet did not feel confident to manage their affairs online

# Penistone FM – Young People in radio

<b>The Local Economy including tourism</b>		<b>RAG</b>
	Satisfactory quarterly monitoring report	●
<b>Activities for Young People</b>	Milestones achieved	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

Project started 1<sup>st</sup> September 16. A part time training co-ordinator has been appointed to the project and a part time training support & admin officer. This position has been filled by a young person who was previously unemployed. Work has started to design the programme and materials to support, promote and launch late September.

The project has some young people interested in the course already and discussions are ongoing with Penistone Youth Centre and the Explorer scouts to encourage new students.

Penistone FM are now an accredited NCFE training centre and partner having passed the audit and criteria and are the only one in the area offering this radio qualification.